TOBACCO CESSATION RESOURCE TOOLKIT FOR ORAL HEALTH PROVIDERS

Georgia Tobacco Use Prevention Program

dph.georgia.gov/ready-quit

Georgia Department of Public Health



Oral health providers are uniquely positioned to help tobacco users quit.

This Tobacco Cessation Resource Toolkit for Oral Health Providers has been developed by the Georgia Oral Health Program and the Georgia Tobacco Use Prevention Program of the Georgia Department of Public Health to aid and empower oral health providers to support patients, especially pregnant women, in quitting.

ACCORDING TO THE U.S. PUBLIC HEALTH SERVICE (USPHS) "Tobacco dependence treatment delivered by a clinician increases abstinence rates; therefore, all clinicians (e.g., physician, nurse, dentist, hygienist, psychologist or counselor) should provide tobacco cessation interventions."

Dental visits provide opportunities for pregnant women to receive preventive oral health services and overall health counseling, especially for those who may not have a regular source of medical care. A simple message about how smoking during pregnancy affects the health of the mother and her baby before, during, and after birth can save and improve lives.

According to the Centers for Disease Control and Prevention (CDC), smoking during pregnancy negatively impacts the baby's health. The baby can be born too small (underweight) or too early (premature). Babies of mothers who smoke during pregnancy are more likely to have birth defects and chronic health conditions. Additionally, babies who breathe in other people's tobacco smoke are more likely to have ear infections, lung infections, asthma, bronchitis and pneumonia. Breathing in other people's tobacco smoke can trigger asthma attacks and lead to further health complications for the infant. Babies who are exposed to secondhand



smoke are also more likely to die from Sudden Infant Death Syndrome (SIDS).

To decrease tobacco use, and improve maternal and perinatal health outcomes in the state, Georgia has adopted an evidence-based 5 A's (Ask, Advise, Access, Assist, Arrange) tobacco cessation model and converted it to a three-minute tobacco intervention called Georgia cAARds (Ask, Advise, Refer). In just three minutes or less, providers can implement Georgia cAARds and ensure their patients receive evidence-based best practice tobacco cessation.

SOURCES

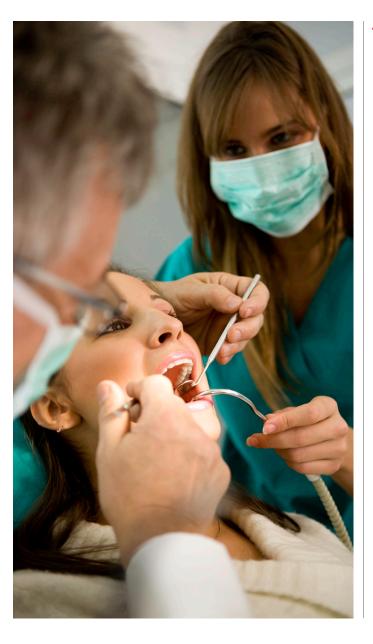
- Tobacco Use and Dependence Guideline Panel (2008). Treating Tobacco Use and Dependence: 2008 Update. Rockville, MD: US Department of Health and Human Services; 2008 May. Retrieved from https://www.ncbi.nlm.nih.gov/books/NBK63952/
- Smoking, Pregnancy and Babies. (2017, Jan. 23). Retrieved from https://www.cdc.gov/tobacco/campaign/tips/diseases/pregnancy.html





5 A's of Tobacco Cessation

A health care provider's advice to quit tobacco is an important motivator for tobacco users. Successful intervention begins with identifying tobacco users and offering appropriate interventions based on the patient's willingness to quit. A clinically proven and evidence-based model called the "5 A's" is recommended in clinical practices to help all patients quit smoking.



THE 5 A's ARE:

- **1. Ask** Identify and document tobacco use status for every patient at every visit.
- **2.** Advise In a clear, strong and personalized manner, urge every tobacco user to quit.
- **3. Assess** Is the tobacco user willing to make a quit attempt at this time?
- **4. Assist** For the patient willing to make a quit attempt, use counseling and pharmacotherapy to help him or her quit.
- **5. Arrange** Schedule follow up contact, in person or by telephone, preferably within the first week after the quit date.

The **5 A's** intervention to quitting tobacco requires a protocol, language and talking style adapted for each patient's needs. When included and integrated into existing dental practice routines and clinical settings, the **5 A's** approach requires time and commitment from the dental practitioner.



Georgia cAARds for Oral Health Providers

For practitioners with limited time, the Georgia Department of Public Health Tobacco Use Prevention Program developed an intervention aimed at engaging tobacco users in three minutes or less. Georgia **cAARds** (Ask, Advise, Refer) ensures patients receive evidence-based, best-practice, tobacco cessation counseling in a brief amount of time but with the same results as **5 A's**.

WITH GEORGIA cAARds PROVIDERS SHOULD:

- Ask
 all patients
 about tobacco
 use at each visit
- Advise them to quit.
- Refer them to the Georgia Tobacco Quit Line:
 1-877-270-STOP
 - English: 1-877-270-STOP (1-877-270-7867)
 - Spanish:1-877-2NO-FUME
 - Hearing Impaired: 1-877-777-6534

ASK → ADVISE → REFER 33% of callers referred to GTQL quit! WHILE ADVISING PATIENTS to quit, the advice should be clear, personalized and strong. It should include the benefits of quitting for the mother and baby. The most effective way to start Advise would be: "My best advice for you and your baby is for you to quit smoking." Additionally, the advice should be tailored to the patient's response and needs. Focusing on the benefits of tobacco cessation can motivate the patient to quit.



REMEMBER TO BE:

CLEAR – "It is important for you to quit smoking now for your health and the health of your baby, and I can help you."

STRONG – "As your clinician, I need you to know quitting smoking is the most important thing you can do to protect your baby's health and your health. The dental staff and I will help you."

PERSONALIZED – Link quitting tobacco to the patient's health, the baby's health, and the health of the other household members with a statement such as, "Your baby will be healthier, and you'll have more energy."

Refer to Section III, Resources for Providers, for educational materials to share with your patients.

Tobacco Cessation Resource Toolkit / For Oral Health Providers



SOURCE

 The American College of Obstetricians and Gynecologists. (2011). Smoking cessation During Pregnancy: A Clinician's Guide to Helping Pregnant Women Quit Smoking. Retrieved from: https://www.acog.org/~/media/ Departments/Tobacco%20Alcohol%20and% 20Substance%20Abuse/SCDP.pdf

Refer patient to the **Georgia Tobacco Quit Line**: **1-877-270-STOP** (7867)

- English:
 - 1-877-270-STOP (1-877-270-7867)
- Spanish:
 - 1-877-2NO-FUME
- · Hearing Impaired:
 - 1-877-777-6534

THE GEORGIA TOBACCO QUIT LINE (GTQL) provides free, confidential cessation services to assist Georgia tobacco users 13 years and older in making a quit attempt. Telephone and web-based counseling services are provided in accordance with the United States Public Health Service Treating Tobacco Use and Dependence Clinical Practice Guidelines.

SERVICES:

- 5-call program available to Georgia residents 13 years and older
 - One Registration Call
 - Four Proactive Counseling Calls with a professional Quit Coach:
 - ✓ One day after the set quit date
 - ✓ One week after the set guit date
 - ✓ Follow up calls 2-3 weeks thereafter
- 10-call specialty program available to pregnant and postpartum women

ASK ADVISE REFER
33% of callers referred to GTQL quit!



- Cessation services addressing the use of all tobacco products, including smokeless tobacco products
- · Qualified interpreters
- Referral to community resources
- A free, four-week supply of Nicotine Replacement Therapies (gum or patch) available to Georgia adults aged 18 years and older (while supplies last)

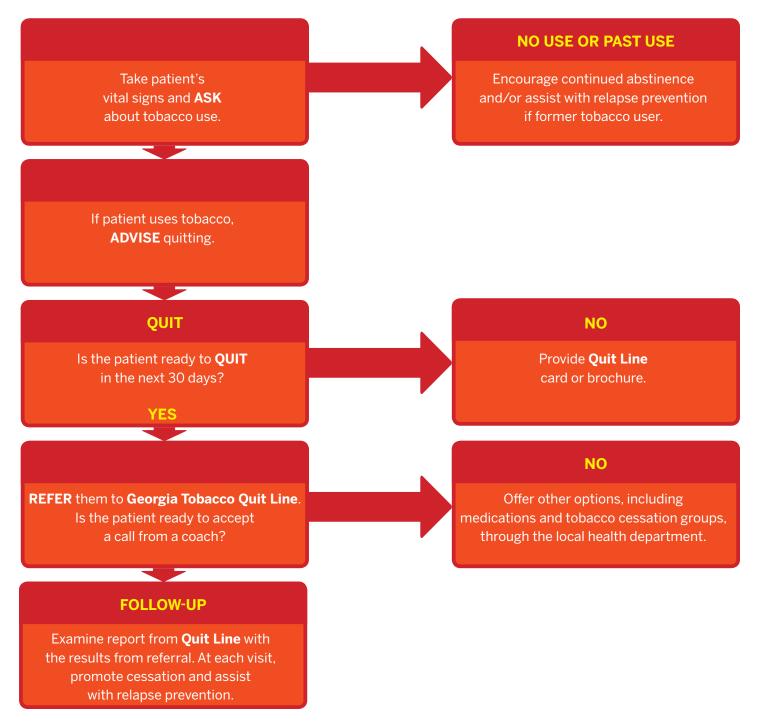
TARGET AUDIENCE:

Services are provided to any tobacco user 13 years or older living in Georgia. Services include initial counseling, nicotine replacement (while supplies last), and follow-up counseling once a quit date has been set.

GTQL forms and information can be found in the "Resources for Providers" section.

Tobacco Cessation Resource Toolkit / For Oral Health Providers

This chart helps oral healthcare providers use Georgia **cAARds** to initiate conversation around tobacco use with a patient.



Tobacco Cessation Resource Toolkit / For Oral Health Providers

1. Uses tobacco and:

Oral Health Reimbursement for Tobacco Cessation: Some payers including Medicaid are reimbursing for evidence-based cessation counseling. An appropriate tobacco related diagnosis, such as ICD-9 code 305.1 (tobacco abuse) may be required.

1. Uses tobacco but does not have symptoms of tobacco-

 a. Has been diagnosed with a disease or an adverse health effect found by the U.S. Surgeon General to be linked to tobacco use; b. Is taking a therapeutic agent for which the metabolism or dosing is affected by tobacco use (based on information approved by the U.S. Food and Drug Administration; and 	related disease;
2. Is competent and alert at the time counseling is provided; and	2. Is competent and alert at the time counseling is provided; and
3 Receives counseling from a qualified physician or other Medicare-recognized healthcare professional.	3. Receives counseling from a qualified physician or other Medicare recognized healthcare professional.
99406: Smoking and tobacco cessation counseling visit; intermediate, greater than three minutes, up to 10 minutes	G0436: Smoking and tobacco cessation counseling visit for the asymptomatic patient; intermediate, greater than three minutes, up to 10 minutes
99407: Smoking and tobacco cessation counseling visit; intensive, greater than 10 minutes	G0437: Smoking and tobacco cessation counseling visit for the asymptomatic patient; intensive, greater than 10 minutes
Eligible beneficiaries are covered under Medicare Part B. Both the coinsurance and deductible apply.	Eligible beneficiaries are covered under Medicare Part B. Both the coinsurance and deductible are waived.
Two cessation attempts per 12- month period; maximum of 4 inte per 12-month period)	ermediate or intensive sessions per attempt (i.e., up to 8 sessions
ICD 10 CODES	
F17.200: Nicotine dependence, unspecified, uncomplicated	
F17.201: Nicotine dependence, unspecified, in remission	
F17.210: Nicotine dependence, cigarettes, uncomplicated	
F17.211: Nicotine dependence, cigarettes, in remission	
F17.220: Nicotine dependence, chewing tobacco, uncomplicated	
F17.221: Nicotine dependence, chewing tobacco, in remission	
F17.290: Nicotine dependence, other tobacco product, uncomplicated	
F17.291: Nicotine dependence, other tobacco product, in remission	
	Z87.891: Personal history of nicotine dependence



Tobacco Cessation ResourceToolkit for Oral Health Providers

Georgia Tobacco Use Prevention Program dph.ga.gov/tobacco

(1-877-270-7867)

ASK ADVISE REFER 33% of callers referred to GTQL quit!



FOR MORE INFORMATION

about the Georgia Department of Public Health Oral Health Program, visit **dph.georgia.gov/OralHealth**.

For information about the **Georgia Tobacco Quit Line**, visit **dph.georgia.gov/ready-quit** or email **chronic.disease@dph.ga.gov**.

This toolkit was funded by a cooperative agreement from the Centers for Disease Control and Prevention Georgia Tobacco Quit Line 1-877-270-STOP



Georgia cAARds Fast Facts

RESOURCE	DESCRIPTION
Georgia cAARds	Georgia cAARds allows oral healthcare professionals to refer tobacco-using individuals to the Georgia Quit Line (GTQL) to become tobacco free. GTQL provides free expert, evidence-based services.
How GA cAARds Works	Oral healthcare professionals conduct a brief intervention to assess the individual's readiness to quit tobacco.
	The GTQL Coach then contacts the individual within 48 hours.
	The oral healthcare provider uses the fax referral form or the EMR system to enroll the individual in GTQL services.
	The healthcare provider receives confirmation of patient progress reports.
Benefits to the Provider	The oral healthcare provider is now trained on the evidence-based interventions to motivate tobacco cessation in their patients/consumers.
	A system (Ask, Advise and Refer) is now in place to remind the oral healthcare provider to advise the patient/consumer to not use tobacco and to make a quit attempt at every visit.
	Patient/consumer Intake is now including tobacco use as a vital sign as an additional prompt.
	Oral healthcare providers are reminded to conduct brief cessation counseling, which encourages the patient to make a quit attempt.
Benefits to the Patient	Access to 24/7 coaching for all tobacco users.
	Unlimited proactive coaching sessions with unlimited inbound calls.
	Personalized quit coach with specialized training.
	Special cessation counseling protocol for pregnant and postpartum women.
	Self-help quit guide, fact sheets and four weeks of FDA-approved Nicotine Replacement Therapies available.
	GTQL services are available in Spanish and English with qualified interpreters for 300+ languages.
How to get involved	Use the provided patient fax referral form or implement the referral process in your EMR system.
Engaging tobacco users to quit	Training and CEU credits for oral healthcare providers are available via the GA Tobacco Use Prevention Program: www.GAtobaccointervention.org.

How Does the Georgia Tobacco Quit Line Work?

Protocol Steps



REGISTRATION

Demographics collected
Eligibility verified
Descriptions of services provided
Ship stage-based Quit Guide to caller
Direct transfer caller to Quit Coach

FOLLOW-UP SESSIONS

Proactive session scheduled near quit date and after to prevent slips and relapses Medication use support provided Unlimited inbound support provided

MEDICATION

Decision support for nicotine replacement therapy (NRT) and prescription medication by Quit Coach
*If benefit available, Direct Mail Order NRT
Medical screening provided by Quit Coach

INITIAL INTERVENTION

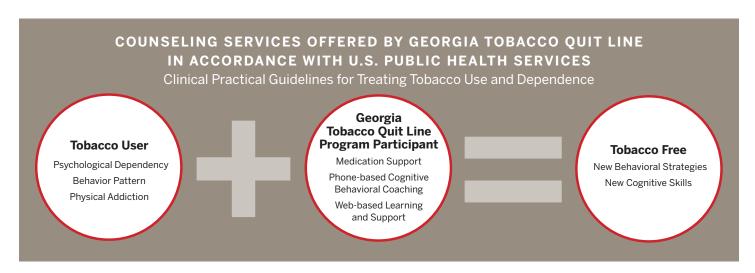
Tobacco use history obtained
Develop personal profile
Develop Quit Plan
Set Quit Date
Decision support for medication
Community Referrals

QUIT GUIDES

Mail within 48 hours direct Stage-based materials Low literacy level Includes Ally Guide (Quit Kit)

END OF PROGRAM

Outbound call 7 months post-enrollment by non-quit coach to assess quit status and satisfaction with program



TIMING OF GEORGIA TOBACCO OUIT LINE SERVICES

Enrollment:

Quit Guide Sent

Months 2-7:

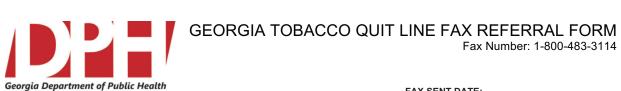
Relapse Prevention Coaching Outcomes Survey

Month 1:

Assessment & Planning, Quit Date, Quit Date Follow-Up, Inbound Call Support



Georgia Tobacco Quit Line Fax Referral Form



Georgia Department of Public Health Provider Information:	FAX SENT DATE:
CLINIC NAME:	CLINIC ZIP CODE
HEALTH CARE PROVIDER:	
CONTACT NAME:	
FAX NUMBER:	PHONE NUMBER:
I AM A HIPAA COVERED ENTITY (PLEASE CHECK ONE)	YES NO DON'T KNOW
Patient Information:	
PATIENT NAME	DATE OF BIRTH GENDER
	MALE FEMALE
ADDRESS	CITY ZIP CODE
PRIMARY PHONE NUMBER H W C	SECONDARY PHONE NUMBER H W C
LANGUAGE PREFERENCE (PLEASE CHECK ONE)	NGLISH SPANISH OTHER
I am ready to quit tobacco and request the Georgia Tobacco Quit Line (Initial)	contact me to help me with my quit plan.
I DO NOT give my permission to the Georgia Tobacco Quit Line to leave	
PATIENT SIGNATURE:	DATE:
The Georgia Tobacco Quit Line will call you. Please check the BEST 3-hour time for over a weekend may be made at times other than during this 3-hour time frame.	rame for them to reach you. NOTE: The Quitline is open 7 days a week; call attempts
6AM – 9AM 9AM – 12PM 12	PM – 3PM
WITHIN THIS 3-HOUR TIME FRAME, PLEASE CONTACT ME AT (CHECK ONE):	Primary # Secondary #

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Georgia Tobacco Quit Line Rx Pad



Georgia Tobacco Quit Line

A FREE RESOURCE PROVIDING COUNS FOR ALL GEORGIA RESIDENTS 18. PARENTS OF CHILDREN	AND OVER AND CONCERNED
ADDRESS throughout Georgia	PHONE 1-877-270-STOP
NAME	
ADDRESS	DATE
1-877-27	0-STOP
LABEL	
REFILL - 1 - 2 - 3 - until you stop	
Q	UITTING TAKES PRACTICI



Línea de Ayuda para Dejar de Fumar de Georgia

ÉSTE ES UN RECURSO GRATIS QUE PROVEE CONSEJERÍA, APOYO Y REMISIONESA TODOS LOS RESIDENTES DE GEORGIA DE 18 AÑOS O MÁS Y A PADRES PREOCUPADOS DE QUE SUS HIJOS ESTÉN FUMANDO

DIRECCIÓN: EN TOD	O EL ESTADO DE GEORGIA	TELÉFONO: 1-877-266-3863

NOBRE _____

_____ FECHA ____ DIRECCIÓN __



1-877-2NO-FUME

☐ ETIQUETA

Resuritido de medicamento - 1 - 2 - 3 - 4 hasta que deje de fumar

DEJAR DE FUMAR CONLLEVA PRÁCTICA

Template Tobacco Quit Line Referral Letter for OB Provider

Date:
Dear
Our practice recently saw a mutual patient,,
for oral health services. During the visit, the patient disclosed that she uses tobacco
products and may be interested in receiving cessation assistance. As a result, we have
referred her to the Georgia Tobacco Quit Line. Through the Quit Line, the patient may
be offered nicotine replacement therapy. As her primary obstetrician, your approval
will be needed before she is provided with nicotine replacement therapy.
Attached to this document, you will find a form that must be completed and sent back
to the Quit Line in order for nicotine replacement therapy to be provided to the patient.
We have informed the patient that we would be contacting you regarding this matter.
Please feel free to call us if you have any questions about the referral.
Thank you,

Continuing Education on Cessation for Providers

Training on the Georgia cAARds Program is provided at no cost by the Georgia Tobacco Use Prevention Program. Visit the link below for more information.



Engaging Tobacco Users: Tips for Health Care Providers in Georgia Tools for Helping Your Patients Quit

Free online training and CME credits at:

www.GAtobaccointervention.org

Training provided at no cost by the Georgia Tobacco Use Prevention Program.





Georgia Tobacco Quit Line Brochure

Brochures available in English and Spanish

Benefits of Tobacco Cessation

Tobacco use is a major cause of various forms of cancer, chronic obstructive pulmonary disease (COPD) and heart disease.

Health improves within minutes of quitting:

2 Weeks to 3 Months **After Quitting**

Heart attack risk begins to drop. Lung function beings to improve.

1 to 9 Months After Quitting

Coughing and shortness of breath decreases.

1 Year After Quitting

Added risk of coronary heart disease is half that of a smoker's.

Within 5 Years of Quitting

Risk of cancer of the mouth, throat and bladder is cut in half.

10 Years After Quitting

Risk of dying from lung cancer drops by half.

GEORGIA TOBACCO QUIT LINE

When you are ready, **Your Reason for**

Call the Georgia Tobacco Quit Line today. A free and effective service that helps Georgians quit smoking and using tobacco.

we're here.

1-877-270-STOP (1-877-270-7867)

www.dph.georgia.gov/ready-quit

Funding provided by the Centers for Disease Control and Prevention Office of Smoking and Health

Georgia Department of Public Health Georgia Tobacco Use Prevention Program (GTUPP)

Two Peachtree Street, N.W., 16th Floor, Atlanta, Georgia 30303-3142, (404) 657-6637





Quitting Today



When you are ready, we're here.

Call the Georgia Tobacco Quit Line today.

A free and effective service that helps Georgians quit smoking and using tobacco.

1-877-270-STOP (1-877-270-7867) www.dph.georgia.gov/ready-quit

Funding provided by the Centers for Disease Control and Prevention Office of Smoking and Health

A Free and Effective Service

The Georgia Tobacco Quit Line is a public health service finded by the Georgia Department of Public Health through the Georgia Tobacco Use Prevention Program (GTUPP). Counseling services are available at no-cost to Georgia adults, pregnant women and teens (ages 13 and older).

Georgia Tobacco Quit Line coaches are highly trained tobacco cessation specialists

To learn more about the Georgia Tobacco Quit Line, please call our toll-free number:

1-877-270-STOP (English) 1-877-270-7867 1-877-2NO-FUME (Spanish) 1-877-266-3863

For Hearing Impaired: TTY Services: 1-877-777-6534 www.dph.georgia.gov/ready-quit



Quitting Takes Practice

Remember the 5 Ds

These are five simple steps to help you become tobacco-free

- Delay. Don't reach for that cigarette. The longer you delay.
 the less likely you are to smoke.
- 2. Do something different. Go for a walk. Treat yourself to a healthy snack.
- 3. Deep breathe. Take 4 slow breaths
- Don't go where people are smoking. The smoke from other people's cigarettes is also harmful to you and your baby's health.
- 5. Drink water. Drink at least 8 glasses of water daily.

Healthcare professionals:

Please visit the Ready to Quit webpage at www.dph.georgia.gov/ready-quit to access the Georgia
Tobacco Quit Line Referral Form and information.

For free training on Asking, Advising and Referring, register for the Engaging Tobacco Users: Tips for Health Care Providers in Georgia online provider training at www.GAtobaccointervention.org.

The Best Time to Quit is Now

For Your Health

Quitting smoking early in pregnancy is best.

The sooner you quit during your pregnancy also helps you and your baby.

When you are pregnant, everything that goes into your body also goes into your baby. This includes what you eat, drink, breathe and even drugs you take.

Tobacco use is very harmful to pregnant women as well as their unborn children. Tobacco smoke may damage the tissues of an unborn baby's growing brain and lungs

Harmful chemicals for tobacco can get into your baby's bloodstream. These chemicals can harm the baby's health and limit the baby's growth.

For Your Baby

Tobacco use can lead to pregnancy problems including premature birth, low birth-weight babies, miscarriage, and sudden infant death syndrome (SIDS).

Quitting smoking while you are pregnant can protect your baby from harm and:

- · Increase the chances your baby's lungs will
- · Lowers the risk that your baby will be born
- Increases your chances of having a normal weight, healthy baby.

Take your first step. Talk with your doctor and nurse today about safe tobacco cessation

When You are Ready, We are Here

Call to get your free "Quit" Kit and plan, professional counseling as well as referral services

For Your Future

There are plenty of benefits to quitting while you are pregnant and remaining tobacco-free after your baby is born:

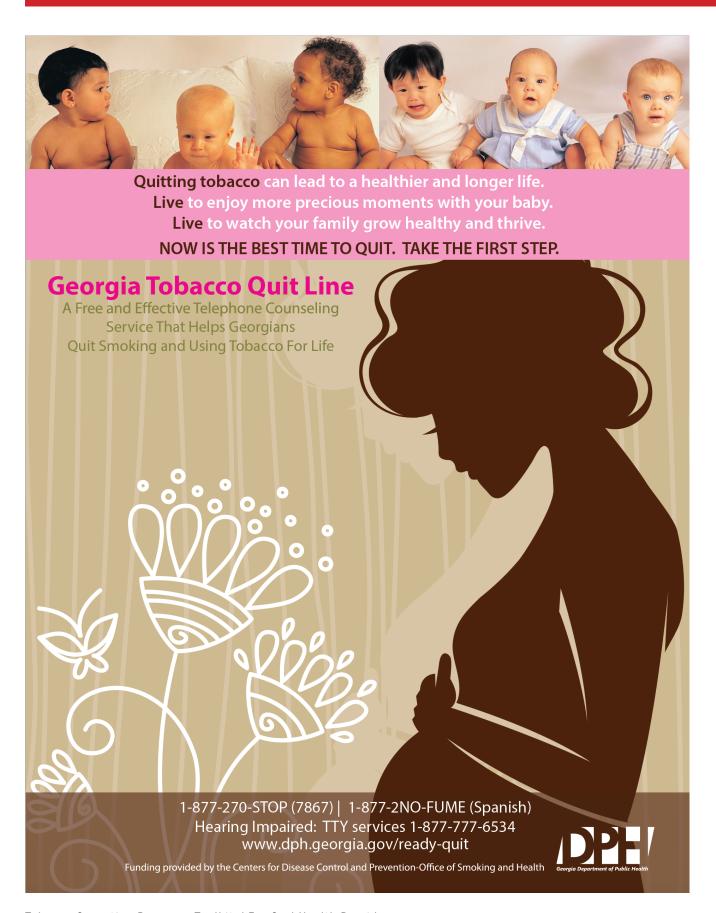
- Saves you money that can be spent on more important things
- · Fewer coughs and colds for you and your baby
- · Healthier breast milk.
- · Make your clothes, home and car smell better
- Gives you more energy and helps you breathe easier

Quitting tobacco use can lead to a longer and healthier life Live to celebrate precious moments and watch your family grow and thrive. They need you.

Georgia Tobacco Quit Line 1-877-270-7867 (Toll Free)

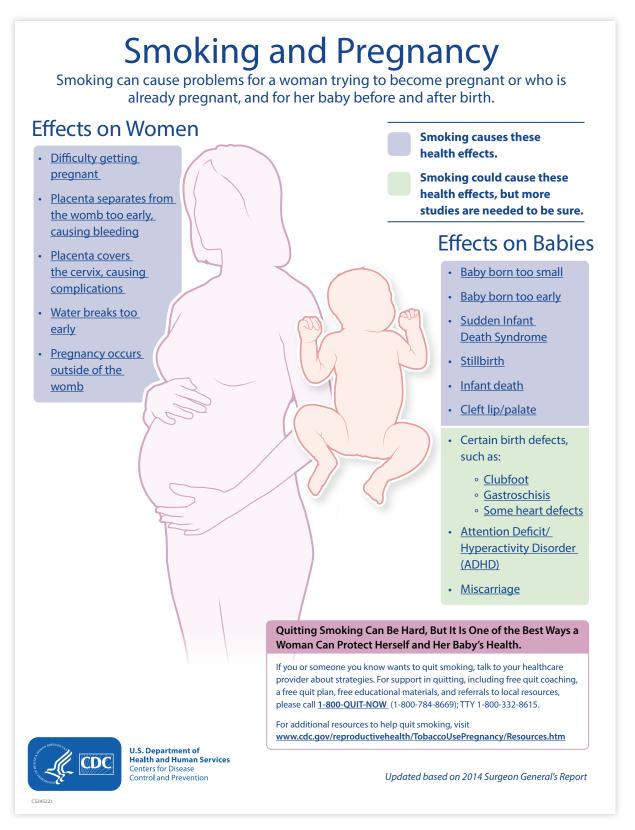


Georgia Tobacco Quit Line Poster



Smoking and Pregnancy Poster

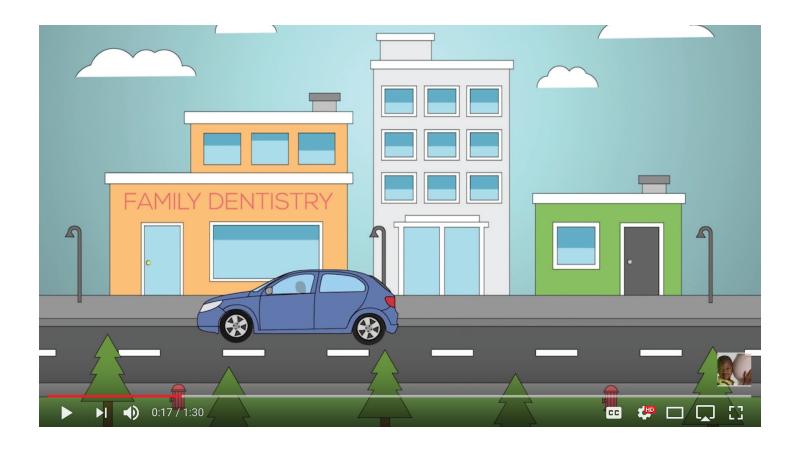
Smoking can cause problems for a woman trying to become pregnant, or who is already pregnant. Effects on mother are as follow:



Association of Maternal and Child Health Programs (AMCHP) – Tobacco and Pregnancy

The Association of Maternal and Child Health Programs (AMCHP) has developed a video regarding tobacco and pregnancy. The video is a great patient education tool that could be shown in the waiting rooms of dental offices. To view the video, please follow the link below.

www.youtube.com/watch?v=Ar41aW9zvd8



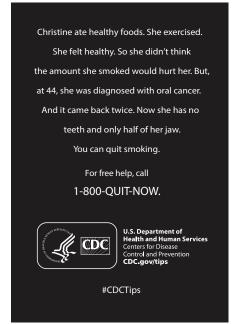
Tips From a Former Smoker® | Cancer, Gum Disease and Tooth Decay

- 1. Smoking cigarettes and the use of smokeless tobacco can cause white or gray patches inside the mouth (leukoplakia) that can lead to cancer.
- **2.** Smoking cigarettes and the use of smokeless tobacco can cause gum disease, tooth decay, and tooth loss.



Christine, age 55, lives in Pennsylvania and began smoking at age 16. At age 44, she was diagnosed with oral cancer, which eventually required doctors to remove half of her jaw. In the Tips® commercials and videos, Christine tells her story.

www.cdc.gov/tobacco/ campaign/tips/?s_cid= osh-stu-home-spotlight-002





Source: U.S. Department of Health and Human Services. The Health Consequences of Smoking—50 Years of Progress: A Report of the Surgeon General. (www.cdc. gov/tobacco/data_statistics/sgr/50th-anniversary/index.htm) Atlanta: U.S. Department of Health and Human Services, Centers for Disease Control and Prevention, National Center for Chronic Disease Prevention and Health Promotion, Office on Smoking and Health, 2014 [accessed 2014 Oct 31].

20 minutes of quitting...

Within 20 minutes after you smoke that last cigarette, your body begins a series of changes that continue for years.

20 Minutes After Quitting

Your heart rate drops.

12 Hours After Quitting

Carbon monoxide level in your blood drops to normal.

2 Weeks to 3 Months After Quitting

Your heart attack risk begins to drop. Your lung function begins to improve.

1 to 9 Months After Quitting

Your coughing and shortness of breath decrease.

1 Year After Quitting

Your added risk of coronary heart disease is half that of a smoker's.

5 Years After Quitting

Your stroke risk is reduced to that of a nonsmoker's 5-15 years after quitting.

10 Years After Quitting

Your lung cancer death rate is about half that of a smoker's. Your risk of cancers of the mouth, throat, esophagus, bladder, kidney, and pancreas decreases.

15 Years After Quitting

Your risk of coronary heart disease is back to that of a nonsmoker's.



For More Information

For information about the Georgia Department of Public Health Oral Health Program, visit **dph.georgia.gov/OralHealth**.

For information about the Georgia Tobacco Quit Line, visit dph.georgia.gov/ready-quit or email chronic.disease@dph.ga.gov.

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